

1. Are IT-related jobs valued more by society?

I don't think they are valued more or less than other jobs. But yes the significance of IT jobs has increased in recent years as our dependence on technology has increased.

2. Is the quality of products worse than before?

I definitely think the quality has fallen in recent years. This is based on my personal experience. The first refrigerator my parents bought still works fine but the ones we bought after that broke down after three-four years and this is true for nearly every electronic product. I think the technology is becoming more and more complex but that has taken a toll on product durability.

3. What kinds of things do people like to repair by themselves?

I think YouTube and Google have made it possible to repair anything and everything. Recently my mom fixed her sewing machine by watching a YouTube video. I have fixed my mobile phone and laptop many a times by just searching on google.

4. Why do people like to get their mobile phones repaired in specialised stores?

I think the main reason is that they don't want to void the phone's warranty. I think most companies mention that if the phone is opened by non-registered technician or store, the warranty would not be applicable. I think it is a tactic by companies to ensure that they can charge people heavily for parts, which can be repaired cheaply.