

11. If you feel that you have received**standard** service, you should complain to the manager or most senior employee immediately rather than wait until later.

12. In 1929, the Graf Zeppelin became the first airship to**navigate** the world.

13. Astronauts started living on the**national** Space Station in 2000.

14. I have two dictionaries: an English-French one, and a**lingual** English one.

15. I was an**achiever** at school, always getting low grades in tests and poor marks in my homework.

16. The city is so**populated** that it is almost impossible to find anywhere to live.